



Technical Bulletin

(1005340 Rev. A)

(Was 1001688-001)

August 12, 2003

Updated June 26, 2006

Models Affected:

1002135 (4000X2-HSP-4GB-III-NS), 1002372 (4000X2-HSP-4GB-III), 1002749 (4000X2-HSP-2GB-III), 1002896 (4KX2HSP4GB144), 1003123 (4000X2-HSP-4GB-III-c), 1003327 (4000X2-HSP-4GB-III-D), 1003586 (4KX2HSP4GB-SBLN), 1003668 (4KX2HSP4GB144-II), 1004544 (4000X2-HSP-2GB-III-A), 1004545 (4KX2HSP4GB-SBLN-A), 1004547 (4KX2HSP4GB144-A), 1004580 (4000X2-HSP-4GB-III-E), 1004644 (4KX2-LM1-A), 1005249 (4K2X2HSP4GB-SBLN)

Model Serial Numbers:

140376, 140377, 141030-141038, 141120-141133, 141161-141163, 141166-141168, 141357, 141818-141825, 142020-142029, 142184-142189, 142682-142684, 142740-142745, 142765-142768, 142891-142895, 142997-142999, 143215-143224, 143243, 143244, 143376-143387, 143487, 143488, 143763-143767, 144099-144115, 144151, 144449, 144450, 144463-144466, 144583-144592, 144594-144611, 144929-144938, 144990, 145161-145176

Details:

Error during tape back up "No archive media found"

Component Part Numbers (if required)

- 1) 1001688 (Sony SDX-700C AIT-3) OR
- 2) 1000168 (Sony SDX-700C AIT-3) OR
- 3) 1003847 (Sony SDX-700V AIT-3) OR
- 4) 1003848 (Sony SDX-700V AIT-3) AND
- 5) 1000532 (Adaptec SCSI Card 39320D-R) OR
- 6) 1004534 (Adaptec SCSI Card 39320A-R)

Solution:

When using Adaptec 39320 series SCSI controller the speed must be set to 80MB/sec in the SCSI select menu of the Adaptec BIOS menu; by default the speed is set to 320MB/sec.